



PREPARING FOR POWER OUTAGES

What Should I Do
Before an Outage?

**Local and
Responsive.
We Care.**



Liberty Utilities



Confirm your contact information with Liberty Utilities

Ensure you receive timely alerts regarding outages that could impact your service.

Call 1-800-782-2506 to update.



Plan for medical needs that may be impacted by a loss of power

If you depend on medications that need refrigeration or medical devices that require power, be sure to register any medical-related energy needs at

1-800-782-2506.



Create an emergency kit

Including flashlights, batteries and first aid supplies. For additional emergency kit necessities, consult Ready.gov.



Consider food and drink needs

Liberty Utilities recommends storing a 48-hour supply of non-perishable foods and water for family and pets.



Ensure cell phones and other electronic devices are fully charged

Consider purchasing a back-up battery device or car charger.



Keep a full tank of gas and cash on hand for emergency purchases

Gas stations, ATMs and bank services may be impacted during an outage.

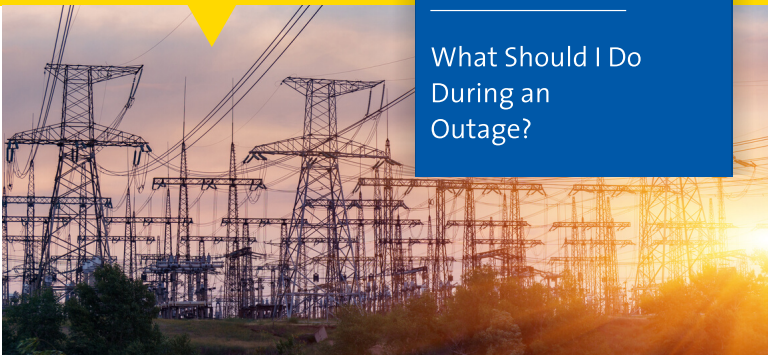


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What Should I Do
During an
Outage?



Keep your refrigerator and freezer closed as much as possible

This will prevent perishable food from
spoilage prematurely.



Unplug all appliances

This helps prevent hazards or damage
when service is restored.



Turn off all lights, except one inside your home/business and one outside

This will help to alert you and Liberty
Utilities' crew that power is restored.



Conserve electricity in the first hours after power is restored

This will help mitigate the risk of
further outages on the
transmission lines.



Keep all doors and windows tightly shut

This will help keep the heat inside
during the winter and prevent your
home from overheating during the
summer.



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